

SCHOCK

NORTH AMERICA

CRISTADUR®

CRISTALITE+®

Limited Lifetime Sink Warranty

SCHOCK North America warrants all SCHOCK branded sinks to be free of manufacturing defects under normal usage, protecting the original purchaser against defects in material or workmanship. Our exclusive materials are highly resistant to stains, scratches and other forms of wear, and can be easily cleaned & maintained to look new for many years.

SCHOCK branded sinks encompass all models contained in the 2014 SCHOCK North America catalog offering and no other variations or like-brands in the market. At the time of this printing these include models in the CRISTADUR and CRISTALITE+ material series, see the complete line at www.schockamerica.com

We reserve the right to inspect any sink with a warranty claim before any determination of replacement is granted, and all decisions are final. If a personal inspection is not possible, we may request digital pictures of the claim to be sent for examination.

For the lifetime of the original purchaser, we will replace any sink at no charge determined to be defective, excluding delivery costs and any labor costs associated with the replacement of sink. Proof of purchase must be satisfied at time of claim.

To qualify for a warranted replacement sink(s) must be:

- Installed and used in a residential, non-commercial domicile
- Installed according to our Installation Instructions without any modifications
- Maintained, used, and cleaned regularly as recommended
- Not damaged from misuse, neglect, or exposure to harsh chemicals, sharp objects or impacts, fire, heat sources over 535 degrees, scrubbing with abrasive pads.

Covered claims may include:

- Surface blemishes from factory
- Thermal cracking
- Color inconsistencies
- Warping or routing imperfections

Not covered:

- Incorrectly drilled holes
- Scratches and scuff marks
- Freight Damages
- Installation damages
- Cuts, nicks, gouges

Chips, scratches, and stains are not deemed to be manufacturing defects and may appear under normal use over a period of time. Please clean your sink regularly according to our care instructions to help maintain its original appearance. The manufacturer shall not be liable for any inconvenience or expense for material or labor related to the removal or replacement of a defective sink or for any loss or damage to any person or property whatsoever resulting from the defective sink. All transportation costs to and from the point of purchase will be the responsibility of the purchaser.

Accessories carry a 5 Year Warranty from date of original purchase.

Faucets carry a Limited Lifetime Warranty from date of original purchase, some parts may be available for replacement.

Please email all questions and claims to: info@schockamerica.com and insert the word Warranty in the subject field.

This warranty supersedes all other warranties, expressed or implied.